# Consumer Rebate Offers



Receive a Lennox rebate up to \$1,000\*

when you purchase a qualifying Lennox home comfort system

# System Rebate Matrix\*

	SLP99V	CBA38MV	EL296V	CBA27UHE	EL296E
SL25XPV/SL28XCV	\$850	\$850	\$300	\$O	\$O
XP/XC21	\$350	\$350	\$250	\$250	\$O
XP/XC20	\$300	\$300	\$200	\$O	\$O
EL18XPV/XCV	\$250	\$250	\$175	\$175	\$175
EL16XP1/XC1	\$200	\$200	\$150	\$150	\$150

#### System "Add-Ons"

iComfort <sup>®</sup> S30	\$50
iComfort <sup>®</sup> M30	\$25
PureAir™ S	\$50
PureAir™	\$50
iHarmony®	\$50
HRV/ERV	\$25

# System Eligibility\*

1. All system rebate offers must include a qualifying thermostat.

2. System add-ons do not qualify for an individual rebate and cannot be combined with individual unit offers.

3. For full-system eligibility requirements and acceptable product substitutes, please see promotional guidelines.

4. The PureAir is an acceptable product subsitute for the PureAir S for the Winter 2022 Consumer Promotion.

## Qualifying Thermostats

• iComfort <sup>®</sup> S30	• Nest
· iComfort" E30	Honeywell Programmable
• iComfort <sup>®</sup> M30 <sup>1</sup>	• Emerson Programmable
• iComfort <sup>®</sup> Wifi	• Ecobee
CS7500	
CS5500	



<sup>1</sup>The iComfort<sup>\*</sup> M30 is now ENERGY STAR<sup>\*</sup> certified, homeowners may qualify for local utility rebates based on Energy Star certification.

# Individual Rebates

#### **Outdoor Units**

SL25XPV/ SL28XCV	\$100	
XP/XC21	\$75	
XP/XC20	\$75	
EL18XPV/XCV	\$50	

#### **Mini-Splits**

MWMA/MWMB, MCF, M22/M33, MMD, MFM	\$25
MLA, MPB	\$125

Sell Between: January 10, 2022 through February 4, 2022 Install by: February 11, 2022 Submit Claims by: February 25, 2022

Indoor Units

\$100

\$50

\$50

SLP99V

EL296V

EL296E

Disclaimer: Rebate requires purchase and installation of qualifying items and submission of a completed online rebate form and proof of purchase to lennoxconsumerrebates.ca no later than February 25, 2022. Rebate is paid in the form of a Lennox Visa\* Prepaid card. The Visa Prepaid card can be used anywhere Visa cards are accepted worldwide. The Visa card is issued by Peoples Trust Company pursuant to license by Visa Int. \*Trademark of Visa International Service Association and used under license by Peoples Trust Company. Your use of the Prepaid Card is governed by the Cardholder Agreement, and some fees may apply. This is not a gift card. Please note that prepaid cards are subject to expiration, so pay close attention to the expiration date of the Card. Card expires 12 months after issuance.

# Claim Submission

LENNO,

#### Claim Submission:

- Claims must be submitted online by the claim submission date. Failure to do so will result in the claim being declined and subject to the submitting dealer's expense.
- Homeowners are responsible for rebate claim entry; dealers are responsible for financing claim entry.
- Claims paid on returned products may be subject to reversal.
- Incomplete, illegible, early, or late submissions will be declined.
- Lennox is not responsible for lost or missing paperwork.
- Lennox reserves the right to request additional information to validate a claim and to inspect any installation that is a part of this promotional offer.
- Claim review will not begin until Lennox receives all proper documentation.

#### Rebate Claims:

Rebate claims must be entered online at lennoxconsumerrebates.ca.

#### Financing Claims:

No claim entry is needed for financing claims. The dealer will be funded the promotional rate up front from Financeit.

#### Promotion Claim Documentation:

A homeowner invoice is required for each claim submission and should be attached online at the time the claim is entered.

#### Invoice to Homeowner:

The following must be included on the invoice in order for the claim to be processed:

- Dealer name and address
- Invoice number
- Homeowner name and installation address
- All model numbers, including those for thermostats
- Serial numbers of the products being claimed (equipment sticker is acceptable)
- Date of installation (do not use dealer invoice date or paid date if it is not the same as the installation date)

#### Completing the Claim:

- Please fill out the claim(s) in entirety. Failure to do so could delay rebate processing.
- If there is an error with the claim and additional information is required, 360Insights will send an email to the homeowner notifying them of the error (homeowner email is required for claim status notification).

#### Claim Status:

A homeowner can check their claim status on lennoxconsumerrebates.ca. If a claim needs further follow-up, the email address provided upon claim entry will receive a weekly email until the information is provided or until the promotion's claim deadline.

Sell Between: January 10, 2022 through February 4, 2022 Install by: February 11, 2022 Submit Claims by: February 25, 2022 Disclaimer: Lennox reserves the right to cancel or change this promotional offer at any time. By participating in this promotional offer, the dealer agrees to be responsible for compliance with the terms and conditions of this promotional offer, along with all applicable laws, rules, and regulations in connection with dealer's participation.

# Visa<sup>\*</sup> Prepaid Card FAQs

LENNO

**REWARD CARD** 

DEBIT

# Where can I see my transaction history and check my balance?

You can view your transactions and check your balance by visiting the website listed on the back of your card or by calling 1.866.230.3809. Live agents are available 24 hours a day, 7 days a week. You will be able to access your transaction history online and print statements.

### I returned an item purchased with my card. When will the credit be reflected on my account?

Even after the balance is depleted, you should keep your card until you know that you will not be returning any of the items purchased with the card. If you do try to return items, the store's policy may require you to present the card used to make the purchase. You should destroy the card once you are sure you no longer need it. Allow five to ten business days for returns to post to your card account.

#### Can my card ever have a negative balance?

Any authorization request that is greater than your card's available balance will be declined; however, there may be times when a merchant completes a transaction without prior authorization. If an overdraft occurs, you will be required to make a payment to cardholder services to cover the negative amount. Payments should be sent to:

Cardholder Services P.O. Box 5109 Buffalo Grove, IL 60089

# What are the fees associated with using the card?

Please see the Cardholder Agreement for any fees associated with the card. The Cardholder Agreement can be found on the back of your card carrier or at PrepaidCardStatus.com.

## At what type of merchants can I use my card?

You may use your Lennox Visa Prepaid card at any physical merchant locations, online, over the phone, and for mailed payments. Many online merchants perform address, postal code, and/or name verification. If your current personal information is not associated with the card, you may update your profile at the website listed on the back of your card.

#### Where can I use my card?

Use your card anywhere Visa cards are accepted around the world. Please note that some merchants may choose not to accept foreign currency at their own discretion. If this occurs, pay for your purchase with another form of payment and use your card at a different merchant.



Air is life. Make it perfect."

## 4000 1234 5678 9010

12/22 JOHN CARDHOLDER THANK YOU

VIS

## Do the funds on my card expire?

The Lennox Visa prepaid card has an expiration date of 12 months from the date of issue.

# How do I check my balance without being charged a fee?

Your card balance may be checked for free by logging on to PrepaidCardStatus.com or by calling 1.866.230.3890.

## Can I get cash from an ATM or bank?

There is a transaction fee to withdrawal cash from an ATM. Keep in mind, there may be an additional operator fee depending on the ATM you use. You can withdraw up to \$1,000 per day.

Disclaimer: Use your Visa prepaid card anywhere Visa cards are accepted worldwide. Card is issued by Peoples Trust Company pursuant to a licence from Visa Int. \*Trademark of Visa International Service Association and used under licence by Peoples Trust Company. Your use of the prepaid card is governed by the Cardholder Agreement, and some fees may apply. This is not a gift card. Please note that prepaid cards are subject to expiration, so pay close attention to the expiration date of the card.



Dealer Instructions: Please complete the information below for your homeowner to use to enter their rebate claim at lennoxconsumerrebates.ca. Keep a copy for your records.

# Homeowner Information

NAME:				
MAILING ADDRESS:				
СІТҮ:	STATE/PROV:		ZIP/POSTAL:	
EMAIL ADDRESS:				
INSTALLATION ADDRESS (IF DIFFERENT FROM	M MAILING ADDRESS)			
CITY:	STATE/PROV:		ZIP/POSTAL:	
INSTALLATION DATE:		HOMEOWNER INVOICE #:		
Homeowner a	grees to submit this rebate online	e at lennoxconsumerrebates.ca b	y February 25, 2022.	
HOMEOWNER SIGNATURE:		DATE:		

Failure to submit this information on time could lead to forfeiture of any rebate amount due. NOTE: Any communication regarding this claim submission will be sent to the email address provided.

Product Information | For additional products, please use a separate form

Product Type	Serial Number	Model Number:
Furnace/Air Handler		
Air Conditioner/Heat Pump		
Thermostat:		
System Add-On:		

### Lennox Dealer Information

NAME:			
MAILING ADDRESS:			
CITY:	STATE/PROV:	ZIP/POSTAL:	
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Install by: February 11, 2022

Submit Claims by: February 25, 2022