

Receive a Lennox rebate up to **\$1,200\***

when you purchase a qualifying Lennox home comfort system

## System Rebate Matrix\*

	SLP99V	CBA38MV	EL296V	CBA27UH	EL296E
XP25/SL28XCV	\$1,050	\$1,050	\$850	\$0	\$750
XP/XC21	\$750	\$750	\$600	\$0	\$450
XP/XC20	\$750	\$750	\$600	\$0	\$450
SL18XP/XC1	\$600	\$600	\$400	\$400	\$300
EL18XPV/XCV	\$475	\$475	\$350	\$350	\$275
EL16XP1	\$375	\$375	\$325	\$325	\$250
EL16XC1	\$325	\$325	\$275	\$275	\$225
16HPX/16ACX <sup>^</sup>	\$300	\$300	\$225	\$225	\$200
ML16XP1 <sup>^</sup>	\$275	\$275	\$200	\$200	\$175
ML14XP1/XC1 <sup>^</sup>	\$250	\$250	\$175	\$175	\$150

<sup>^</sup>Merit system rebate options offered for a limited time only

### System "Add-Ons"

iComfort® S30	\$60
iComfort® M30	\$10
PureAir™ S	\$40
PureAir™	\$25
iHarmony®	\$50
HRV/ERV	\$50

### System Eligibility\*

1. All system rebate offers must include a qualifying thermostat.
2. System add-ons do not qualify for an individual rebate and cannot be combined with individual unit offers.
3. For full-system eligibility requirements and acceptable product substitutes, please see promotional guidelines.

### Qualifying Thermostats

- iComfort® S30
- iComfort® E30
- iComfort® M30<sup>1</sup>
- iComfort® Wifi
- CS7500
- CS5500
- Nest
- Honeywell Programmable
- Emerson Programmable
- Ecobee



<sup>1</sup>The iComfort® M30 is now ENERGY STAR® certified, homeowners may qualify for local utility rebates based on Energy Star certification.

## Individual Rebates

### Indoor Units

SLP99V	\$200
EL296V	\$125
EL296E	\$75

### Outdoor Units

XP25/SL28XCV	\$200
XP/XC21	\$125
XP/XC20	\$125
SL18XP/XC1	\$75
EL18XPV/XCV	\$50

### Mini-Splits

MWM, MCF, M22/ M33, MMD, MFM	\$50
MLA, MPB	\$250

**Sell Between:** July 5, 2021 through August 13, 2021

**Install by:** August 20, 2021

**Submit Claims by:** September 3, 2021

**Disclaimer:** Rebate requires purchase and installation of qualifying items and submission of a completed online rebate form and proof of purchase to [lennoxconsumerrebates.ca](http://lennoxconsumerrebates.ca) no later than September 3, 2021. Rebate is paid in the form of a Lennox Visa® Prepaid card. The Visa Prepaid card can be used anywhere Visa cards are accepted worldwide. The Visa card is issued by Peoples Trust Company pursuant to license by Visa Int. \*Trademark of Visa International Service Association and used under license by Peoples Trust Company. Your use of the Prepaid Card is governed by the Cardholder Agreement, and some fees may apply. This is not a gift card. Please note that prepaid cards are subject to expiration, so pay close attention to the expiration date of the Card. Card expires 12 months after issuance.

## Promotion Dates:

This promotional offer applies to:

- Qualifying product(s) purchased by a participating Lennox dealer between July 5, 2021 and August 13, 2021, and installed by August 20 2021.
- Financing and rebate claims submitted by September 3, 2021.

## Dealer Eligibility:

To participate in this offer, dealers must have purchased a 2021 Full Service Premium or Self Service CAP Package. No portion of this promotional offer will be charged by the dealer to the homeowner.

## Homeowner Eligibility:

Purchases of qualifying product(s) must be made by the individual receiving the rebate.

## Exclusions:

- This promotional offer applies to residential applications only. Commercial installations, homebuilder or contractor purchases for new construction, homeowner upgrades through homebuilder or contractor, or installations in multi-family dwellings, or any dwelling other than a single-family residence do not qualify.
- This promotional offer is not valid for purchases made through retail partners, including but not limited to Costco Wholesale, The Home Depot, or Lowe's Home Improvement.
- This promotional offer cannot be combined with any other Lennox consumer promotion.

## Product Availability

Only equipment and systems listed on promotion are eligible for this promotional offer and are subject to availability. New products are subject to availability in certain markets. Multiple qualifying products may be sold within an individual family or household. A maximum of 25 qualifying products may be claimed per individual family or household for the duration of the promotion.

## Acceptable Product Substitutes:

The following product substitutes are eligible for the Consumer Promotion. Products are subject to availability.

- CBA38MV substitute: CBX40UH and CBX32MV
- CBA27UH substitute: CBX27UH
- SLP99V substitute: SLP98V
- SL28XCV substitute: XC25
- EL18XPV substitute: XP16
- EL18XCV substitute: XC16

## System Eligibility Requirements:

- All Lennox system rebates require a qualifying indoor unit, outdoor unit, and either a system add-on or a qualifying thermostat.
- Exception: System add-ons are eligible for rebate when purchased with a packaged unit.
- System add-on options: iComfort S30®, iComfort M30®, PureAir™ S, PureAir™, iHarmony®, HRV, and ERV.
- System add-on options do not qualify for an individual rebate and cannot be combined with individual unit offers.
- Qualifying thermostats: iComfort® S30, iComfort® E30, iComfort® M30, iComfort® Wifi, CS7500, CS5500, Honeywell Programmable, Nest, Emerson Programmable, Ecobee.
- Third-party thermostats must be purchased through Lennox.
- Thermostat serial numbers are required for claim entry.

## Lennox Visa® Prepaid Card:

After the rebate claim is audited, approved, and paid:

- Lennox will bill the dealer its portion of the rebate based on the dealer's CAP package level.
- Rebates will be issued in the form of a Visa Prepaid Card sent directly to the purchasing homeowner.
- Cards are valid for 12 months from the date of issue.
- Please allow two to four weeks for Visa Prepaid Card processing after claim has been properly submitted, processed, and approved.
- See card FAQs for more details.

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**Disclaimer:** Lennox reserves the right to cancel or change this promotional offer at any time. By participating in this promotional offer, the dealer agrees to be responsible for compliance with the terms and conditions of this promotional offer, along with all applicable laws, rules, and regulations in connection with dealer's participation. The Visa Prepaid card can be used anywhere Visa cards are accepted worldwide. The Visa card is issued by Peoples Trust Company pursuant to license by Visa Int. \*Trademark of Visa International Service Association and used under license by Peoples Trust Company. Your use of the Prepaid Card is governed by the Cardholder Agreement, and some fees may apply. This is not a gift card. Please note that prepaid cards are subject to expiration, so pay close attention to the expiration date of the Card.

## Claim Submission:

- Claims must be submitted online by the claim submission date. Failure to do so will result in the claim being declined and subject to the submitting dealer's expense.
- Homeowners are responsible for rebate claim entry; dealers are responsible for financing claim entry.
- Claims paid on returned products may be subject to reversal.
- Incomplete, illegible, early, or late submissions will be declined.
- Lennox is not responsible for lost or missing paperwork.
- Lennox reserves the right to request additional information to validate a claim and to inspect any installation that is a part of this promotional offer.
- Claim review will not begin until Lennox receives all proper documentation.

## Rebate Claims:

Rebate claims must be entered online at [lennoxconsumerrebates.ca](http://lennoxconsumerrebates.ca).

## Financing Claims:

No claim entry is needed for financing claims. The dealer will be funded the promotional rate up front from Financeit. All loans must be funded by August 27, 2021.

## Promotion Claim Documentation:

A homeowner invoice is required for each claim submission and should be attached online at the time the claim is entered.

## Invoice to Homeowner:

The following must be included on the invoice in order for the claim to be processed:

- Dealer name and address
- Invoice number
- Homeowner name and installation address
- All model numbers, including those for thermostats
- Serial numbers of the products being claimed (equipment sticker is acceptable)
- Date of installation (do not use dealer invoice date or paid date if it is not the same as the installation date)

## Completing the Claim:

- Please fill out the claim(s) in entirety. Failure to do so could delay rebate processing.
- If there is an error with the claim and additional information is required, 360Insights will send an email to the homeowner notifying them of the error (homeowner email is required for claim status notification).

## Claim Status:

A homeowner can check their claim status on [lennoxconsumerrebates.ca](http://lennoxconsumerrebates.ca). If a claim needs further follow-up, the email address provided upon claim entry will receive a weekly email until the information is provided or until the promotion's claim deadline.

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## Where can I see my transaction history and check my balance?

You can view your transactions and check your balance by visiting the website listed on the back of your card or by calling 1.866.230.3809. Live agents are available 24 hours a day, 7 days a week. You will be able to access your transaction history online and print statements.

## I returned an item purchased with my card. When will the credit be reflected on my account?

Even after the balance is depleted, you should keep your card until you know that you will not be returning any of the items purchased with the card. If you do try to return items, the store's policy may require you to present the card used to make the purchase. You should destroy the card once you are sure you no longer need it. Allow five to ten business days for returns to post to your card account.

## Can my card ever have a negative balance?

Any authorization request that is greater than your card's available balance will be declined; however, there may be times when a merchant completes a transaction without prior authorization. If an overdraft occurs, you will be required to make a payment to cardholder services to cover the negative amount. Payments should be sent to:

Cardholder Services  
P.O. Box 5109  
Buffalo Grove, IL 60089

## What are the fees associated with using the card?

Please see the Cardholder Agreement for any fees associated with the card. The Cardholder Agreement can be found on the back of your card carrier or at [PrepaidCardStatus.com](http://PrepaidCardStatus.com).

## At what type of merchants can I use my card?

You may use your Lennox Visa Prepaid card at any physical merchant locations, online, over the phone, and for mailed payments. Many online merchants perform address, postal code, and/or name verification. If your current personal information is not associated with the card, you may update your profile at the website listed on the back of your card.

## Where can I use my card?

Use your card anywhere Visa cards are accepted around the world. Please note that some merchants may choose not to accept foreign currency at their own discretion. If this occurs, pay for your purchase with another form of payment and use your card at a different merchant.



## Do the funds on my card expire?

The Lennox Visa prepaid card has an expiration date of 12 months from the date of issue.

## How do I check my balance without being charged a fee?

Your card balance may be checked for free by logging on to [PrepaidCardStatus.com](http://PrepaidCardStatus.com) or by calling 1.866.230.3890.

## Can I get cash from an ATM or bank?

There is a transaction fee to withdraw cash from an ATM. Keep in mind, there may be an additional operator fee depending on the ATM you use. You can withdraw up to \$1,000 per day.



**Dealer Instructions:** Please complete the information below for your homeowner to use to enter their rebate claim at [lennoxconsumerrebates.ca](http://lennoxconsumerrebates.ca). Keep a copy for your records.

## Homeowner Information

NAME:

MAILING ADDRESS:

CITY:  STATE/PROV:  ZIP/POSTAL:

EMAIL ADDRESS:

INSTALLATION ADDRESS (IF DIFFERENT FROM MAILING ADDRESS)

CITY:  STATE/PROV:  ZIP/POSTAL:

INSTALLATION DATE:  HOMEOWNER INVOICE #:

Homeowner agrees to submit this rebate online at [lennoxconsumerrebates.ca](http://lennoxconsumerrebates.ca) by **September 3, 2021**.

HOMEOWNER SIGNATURE:  DATE:

Failure to submit this information on time could lead to forfeiture of any rebate amount due.

**NOTE:** Any communication regarding this claim submission will be sent to the email address provided.

## Product Information | For additional products, please use a separate form

Product Type	Serial Number	Model Number:
Furnace/Air Handler		
Air Conditioner/Heat Pump		
Thermostat:		
System Add-On:		

## Lennox Dealer Information

NAME:

MAILING ADDRESS:

CITY:  STATE/PROV:  ZIP/POSTAL:

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